

Quality policy

PJSC "VENTS" holds a leading position as a supplier of modular ventilation components that meet modern and perspective requirements and expectations of the Consumers, implementing the main slogan of the Company:

"Fresh air in your house"

The quality management system implemented and operating at the Company is aimed at continuous improvement of the Consumers' satisfaction, which is the main source of the Company financial incomes that ensure its stable development, constant production modernization through the latest equipment introduction and operation, the Company image formation as the best in its field, thus ensuring the connection of the Policy with the PJSC "VENTS" development strategy.

The Quality Management System of PJSC "VENTS" is based on the ISO 9001:2015 requirements and risk-oriented thinking, on a clear understanding of the Company's operation context, on the needs and expectations of the interested Parties and the following principles:

- The product quality level is determined by the Consumer.
- All employees are involved in the process of product quality formation.
- The operations and resources management is based on a risk-oriented process approach.
- Any kind of activity can and must be improved.
- All the decisions are made only on the basis of the facts analysis.
- Constant improvement of the skills and competences of the personnel, including quality management and lean production (LEAN).
- Relations with the Suppliers are built on a mutually beneficial basis.
- Adherence to professional standards.
- Regular analysis and review of this Policy provisions.

The processes efficiency and effectiveness improvement, as well as the reduction of losses and risks in the processes, is carried out by the goals and quality programs development in each department, the processes and products quality indicators measurement and analysis, the quality indicators improvement on the basis of modern quality management methods, and the lean production methods introduction.

PJSC "VENTS" management implements its Quality Policy and goals through planning, implementation, analysis and continuous improvement of the core processes, the provision, management and the Quality Management System development processes. The Company management analyzes the processes efficiency and effectiveness and determines the direction of the Quality Management System improvement using the continuous management principle.

Internal slogan of the Company: **"Quality and safety of manufactured products are the basis of the well-being of the Company and every employee"**

This Policy defines the content of our operations and is communicated to all the Employees, Consumers, Suppliers, Shareholders of PJSC "VENTS" and the Company.

Director
PJSC "VENTS"
April 25, 2018

Valeriy Kolomiychenko

